



Dear Families,

On behalf of the Simple Tuition Solutions staff, we would like to take this opportunity to welcome you and introduce ourselves.

Simple Tuition Solutions (STS) has partnered with the Diocese of Altoona-Johnstown and its affiliated schools to replace FACTS Management for the 2020/21 school year. STS will help improve upon the financial aid assessment process, and for some schools, the Tuition Management process that has been in place in prior years.

Some of the benefits you will find with STS are lower application fees (Only \$25.00 per application), a shorter more intuitive application process (Only 8 Steps counting the payment step), a dedicated application processor assigned to you upon submission of your application, and quick customer service every step of the way. To help facilitate a smooth transition we will supply your school with a document that will provide you brief step by step instructions on how to create an account and complete the financial aid application.

Beginning on January 15th, utilizing the link your school will provide to you, you will be able to create your STS account and begin the financial aid application process for the 2020/21 school year. Please DO NOT complete any financial aid applications from FACTS Management, they will not be accepted.

For answers to frequently asked questions, please check out our [FAQs](#). Also, see below for our support information.

STS Support

Phone: 717-599-7611 Option 1

Email: support@simpletuitionsolutions.org

Again, we'd like to welcome you aboard and we look forward to making your application and payment processes as quick and easy as possible.

With Pleasure and Gratitude,

The STAFF at Simple Tuition Solutions